



Fire Chief Joel Baker

Executive Staff

Randall B. Slaughter
First Deputy Chief

Michael Simmons
Deputy Chief, Technical Services Division

Roderick M. Smith
Deputy Chief, Field Operations Division

Chad Jones
Deputy Chief, Support Services Division

Kevin Ware
Deputy Chief, Airport Fire Division



**Kasim Reed
Mayor**

Atlanta City Council

Cesar Mitchell

President

Carla Smith

District 1

Kwanza Hall

District 2

Ivory Lee Young

District 3

Cleta Winslow

District 4

Natalyn Archibong

District 5

Alex Wan

District 6

Howard Shook

District 7

Yolanda Adrean

District 8

Felicia Moore

District 9

CT. Martin

District 10

Keisha Lance Bottoms

District 11

Joyce Sheperd

District 12

Michael Julian Bond

Post 1 At Large

Mary Norwood

Post 2 At Large

André Dickens

Post 3 At Large



www.facebook.com/atlantafirerescue

www.atlantaga.gov/fire

[@ATLfirerescue](https://twitter.com/ATLfirerescue)



City of Atlanta
Senior Link



226 Peachtree Street SW

Atlanta GA 30303

404-546-7000

The Program

The City of Atlanta has a significant population of senior residents, many of whom do not have the resources to sustain a quality of life consistent with basic human needs such as food, clothing, utilities, and medication essential to their health. The Atlanta Fire Rescue Department (AFRD) and the Mayor's Office of Constituent Services (MOCS) have developed Senior Link as a way to identify those seniors living in neglectful conditions and link them with the appropriate social service agencies. The firefighter's role is to provide safety and service information to those in need of special services.

Often, AFRD discovers senior residents in need of specific resources while on emergency and non-emergency responses. Through Senior Link, those needs will be identified, documented, and forwarded to the MOCS. Subsequently, the resident will be linked with a social service agency to have utilities connected; medicine or groceries purchased; or whatever the need may be. AFRD and MOCS will follow up and follow through until assistance is provided.

Identifying the Need

Once AFRD personnel conclude that the resident is in need of social services, they will complete the appropriate form identifying what specific services are needed (i. e., housing, food, in-home care, healthcare, personal care, clothing, utilities, cleaning, ramp construction, home repair, counseling, yard cleanup, etc.)

AFRD personnel will forward the information to the Mayor's Office of Constituent Services and Chaplain Norman Miller, AFRD Chaplaincy, and they will work to resolve the complaint or address the issue by linking the senior citizen with social service agencies that are able to meet their long-term needs.

CONTACT INFORMATION

ATLANTA FIRE RESCUE DEPARTMENT

Office of the Chaplaincy
226 Peachtree Street SW
Atlanta GA 30303
404-546-7000

MAYOR'S OFFICE OF CONSTITUENT SERVICES

404-330-6023

What We Can Do

Senior Link can provide older people or adults with disabilities with chronic care that enables them to stay healthy and independent as long as possible. We provide seniors and adults with disabilities the appropriate social services in the following areas of concerns or needs:

Groceries



Clothing



Health Care



In-home Healthcare



Home Repairs



Counseling



Utilities



Medication



The Mayor's Office of Constituent Services will link the resident with a social services agency that will help with whatever their needs may be and will follow up and follow through until assistance is provided.